



A Case Study on ZimVie

Migrating from
Legacy Quality
and PLM Systems



INTRODUCTION



ZimVie, a recent spin-off from Zimmer Biomet, faced the immediate challenge of migrating away from legacy quality and product lifecycle management (PLM) systems. This presented a golden opportunity to evaluate modern solutions that could offer a comprehensive, flexible, and rapidly implementable enterprise quality management system (EQMS).

Following its separation from Zimmer Biomet, ZimVie encountered specific challenges, including the need to migrate off outdated legacy systems swiftly. These systems constrain adaptability and functionality, hindering ZimVie's ability to maintain a competitive edge in a dynamic market.

The company sought a modern EQMS solution to handle diverse needs such as quality defect management, regulatory compliance, and seamless integration with existing ERP and LMS systems. Qualityze emerged as the preferred choice due to its comprehensive feature set and successful track record with similar spin-off transitions.

UNDERSTANDING THE CHALLENGES

Before the spin-off, ZimVie relied on outdated systems that hindered their ability to:

1	Maintain a global quality view across three international divisions.
2	Ensure data integrity and efficient management.
3	Address product defects and compliance issues proactively.
4	Streamline quality processes for optimal efficiency.

Their search for a new EQMS solution focused on functionality that could:

1	Manage quality defects, complaints, and regulatory submissions.
2	Replace existing systems while expanding current capabilities.
3	Offer a scalable platform to accommodate future growth.

SOLUTION DISCOVERY AND SELECTION

Having to replace their current systems due to functionality limitations, ZimVie thoroughly evaluated available EQMS solutions. The key decision-maker, the Vice President of Quality Assurance & Regulatory Affairs, played a pivotal role in the selection process.

They were particularly impressed by:

1	Qualityze's proven experience with a previous spin-off client.
2	The platform's robust data migration capabilities.
3	The solution's ability to streamline complaint processes.

Following a comprehensive review, ZimVie opted for Qualityze, acquiring **750 user licenses** to equip its workforce.

PROPOSED QUALITYZE SOLUTION

To address ZimVie's diverse needs, Qualityze offered a comprehensive suite of functionalities encompassing:



NONCONFORMANCE
MANAGEMENT



CAPA
MANAGEMENT



DOCUMENT
MANAGEMENT



CHANGE
MANAGEMENT



TRAINING
MANAGEMENT



AUDIT
MANAGEMENT



COMPLAINT
MANAGEMENT
INCLUDING ADVERSE
EVENT REPORTING



SUPPLIER QUALITY
MANAGEMENT



INSPECTION
MANAGEMENT



CALIBRATION
MANAGEMENT



MAINTENANCE
MANAGEMENT



PERMIT
MANAGEMENT

This comprehensive solution provided a unified platform for managing all quality-related processes.





IMPLEMENTATION AND IMPACT

ZimVie's primary objectives for implementing Qualityze were:

1

Successful migration from their legacy system with no loss of functionality.

2

Enhanced efficiency and streamlined workflows.

3

Improved regulatory compliance through centralized data management.

The implementation succeeded, with ZimVie achieving its "Go Live" target. The project remained on track while the initial scope was expanded to encompass additional functionalities. Notably, ZimVie encountered minimal sales-related challenges during implementation.



CLIENT FEEDBACK AND FUTURE

The Qualityze solution successfully met ZimVie's expectations. They expressed particular satisfaction with the platform's ability to:

Provide a global view of quality across all divisions.

Reduce operational costs while elevating product quality.

Integrate seamlessly with existing third-party systems, including SAP, Oracle 3i, and SuccessFactors.

Looking ahead, ZimVie views Qualityze as a vital tool to support their long-term goals of:

- Maintaining a robust quality management system for continued growth.
- Effectively managing potential future spin-offs.
- Expanding the use of Qualityze across additional departments and locations.

The platform's inherent scalability ensures it can accommodate ZimVie's evolving needs while maintaining a centralized, validated and efficient quality management system.



KEY BENEFITS

By implementing Qualityze EQMS, ZimVie achieved significant benefits, including:

Global Quality Oversight

A unified platform provides a comprehensive quality view across all divisions.

Increased Efficiency

Streamlined workflows and centralized data management lead to operational cost reduction.

Enhanced Product Quality

Improved quality processes minimize defects and ensure regulatory compliance.

Scalable Solution

The platform readily adapts to accommodate future growth and potential spin-offs.

Seamless Integration

Qualityze integrates seamlessly with existing third-party systems, eliminating data silos.

WHO

ZimVie, a newly independent entity from Zimmer Biomet.

WHY

A robust, flexible EQMS is required to replace legacy systems swiftly and effectively.

WHERE

Implemented globally across three divisions.

WHAT

Replaced legacy systems, increasing functionality and reducing operational costs.

WHEN

Implemented on schedule and within budget.



PARTING SHOT

Through its partnership with Qualityze, ZimVie gained a competitive advantage in the market by streamlining operations, enhancing product quality, and reducing operational costs. The seamless integration with existing ERP and LMS systems further solidified their position as an industry leader in quality management. ZimVie's successful implementation of Qualityze EQMS demonstrates how a modern, comprehensive solution can empower organizations to achieve superior quality management. The platform's flexibility, scalability, and robust functionality helped ZimVie achieve all its objectives without deviations.



Qualityze

Transform your QMS into a
Quality Decision Making Engine

Built on Salesforce.com

