

Qualityze Insider Newsletter



October 2025 / Vol. 004



Our Q3 Story with Growth, Learning, and Innovation

Welcome to your quick 5-minute espresso shot of the latest at Qualityze—where product improvements, smart AI moves, and a customer-first spirit come together to keep you ahead of the game.

Quick-Fire Trivia:

Which FDA document lists inspection observations after an establishment inspection?

- A) Form 1572
- B) Form 483
- C) Form 2253

Let's Build on Momentum!

Another exciting quarter has passed, full of new products rolling out faster than ever and smarter tools learning to make your work simpler. We've been busy with new [AI agents](#) that are getting closer to doing some of the thinking for you, fresh portals opening to keep everyone connected, and three important patches shipped to make sure everything runs smoothly and teams stay productive.

Keep reading to get the full scoop on what's new, what's coming up next, and where to find the demos and updates you want to see.

IN THIS EDITION:

Awards & Recognitions
(AKA the brag shelf)

Product Power-Ups
(What shipped this quarter)

Roadmap Sneak Peek
(What's coming in 16.10)

Services & Care
(How we're supporting you
faster and smarter)

Most-Read Blogs
(Hot topics this quarter)



Awards & Recognitions



It's been a big year of recognition for Qualityze, and none of it would be possible without you—our amazing users. Here's a quick look at the badges and awards we've earned thanks to real reviews and real feedback from people who use our platform every day.

- **Capterra:** A trusted marketplace for software buyers, Capterra awarded us a 5-star overall rating. We made their Shortlist for 2025 in the Inspection category, which means we're among the top tools highly rated for quality and reliability.
- **GetApp:** On GetApp, peer reviews place us as Category Leaders for 2025 in Inspection, earning a 5-star rating for features, ease of use, and support.
- **Software Advice:** Using a combination of usability and customer satisfaction reviews, we were named FrontRunners in 2025 for Inspection software with top marks across the board.
- **Top Business Software:** Whether it's Winter, Spring, or Summer 2025, Qualityze has been consistently labeled “Most Loved” and “Top Rated,” a sign that users find real value and joy in what we provide.
- **Slashdot:** This tech community has recognized us continuously as Leaders and Top Performers through several seasons, signaling strong momentum and user love.
- **SourceForge:** We earned 5 stars from users, with badges like Customers Love Us and Leader through various seasons in 2024 and 2025, highlighting ongoing satisfaction.

- **Inc. 5000:** Proudly listed among America's fastest-growing private companies, showing that our growth matches the quality and trust we work hard to deliver.

Want to see why customers rate us 5/5? Just request a live demo and we'll show you how Qualityze can work for your team.



Product Power-Ups:

What We Delivered in Q3

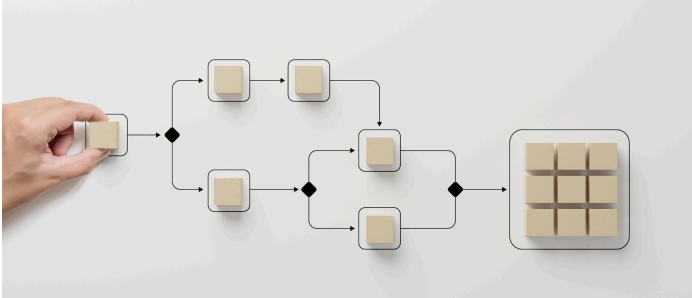
This quarter, we pushed out three important patches focused on making your daily work easier and smoother:

- **Stability & User Experience (UX) polish:** We fixed bugs and made targeted improvements to high-traffic forms and dashboards. So whether you're entering data or checking reports, things now run more reliably.
- **Performance enhancements:** Pages where you review, approve, or export documents load faster, speeding up your workflow and saving you time.
- **Better admin controls:** We cleaned up the admin interface to reduce back-and-forth ticket exchanges, letting operations teams manage tasks more independently and efficiently.

Want the full patch notes? Just reply to this email or contact Support, and we'll send you the highlights.

Roadmap Sneak Peek:

What's Coming in Service Pack 16.10



Looking ahead to Q4 2025, our next big update is packed with smart features and improvements designed to bring AI where it really counts and expand real-time collaboration:

- **AI Agents arrive:** Expect AI helpers in Nonconformance, Audit, Document, and Training modules. They will suggest actions, summarize evidence, and explain the rationale behind decisions—all audit-ready.
- **Product standardizations:** Layouts, controls, and behaviors across the platform will become more consistent, making it easier to learn and use.
- **Expanding portals:** External partners will be able to update Complaints, CSMS (Cybersecurity Management Systems), and Change Requests records in real time through portals, improving trust and communication.
- **Deeper external drive integrations:** You'll be able to attach files once and see them pop up across Google Drive and SharePoint, saving you duplication work.
- **FDA workflow enhancements:** Structured data and export support will improve regulatory compliance, especially in handling Complaints.
- **New Survey UX:** The Supplier Quality Management (SQM) Questionnaire gets a fresh, card-based design that's scan-friendly and easy to score at a glance.

Want early access to 16.10 features? Reach out to your Customer Success Manager for a preview invite.

Why Be an AI Leader? Explained

When your Nonconformance reports, audits, documents, and training all share the same AI "brain," three important things happen:

1. You catch problems early, before they turn into bigger, harder-to-fix issues.
2. You close gaps faster with AI suggesting what to do next, backed by clear, traceable reasons.
3. You can prove your decisions with timestamps, trails, and explanations that inspectors will appreciate.

If this sounds interesting, ask for a live demo. We'll show you how this works with your own use cases—not just slides.



Services & Customer Care:

Because Time is Quality

At Qualityze, we know that fast, reliable support is part of quality too. Here's how we help you keep everything running smoothly:

- A 24x5 Global Helpdesk ready to chat, email, or answer calls whenever you need help.
- Dedicated Customer Success Managers (CSMs) who check in regularly to make sure the platform fits your roadmap and goals.
- Success Accelerators: Free virtual sessions to boost your skills in Audit Readiness, Supplier Portals, and Change Control.

- Contextual Help right inside the app—for quick, bite-sized guidance whenever you need it.



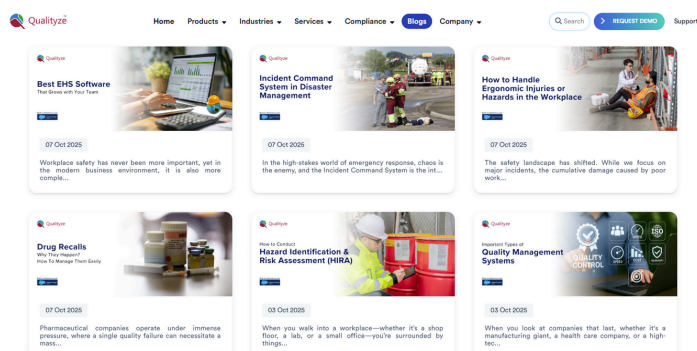
Top Blogs This Quarter:

What Everyone's Reading

Missed something? Catch up on these hot topics that your industry peers found valuable this quarter:

- **AI in Supply Chain & Logistics:** How AI helps in forecasting, managing inventory, quality checks, and spotting risks early.
- **Importance of Compliance Audits:** Why audits build trust, reduce risks, and how new tech makes audits easier.
- **Mitigating Risks in Life Sciences:** Simple, practical ways to stay compliant and keep your operations resilient.
- **FDA PMA Process Explained:** A clear, easy guide to the steps for getting premarket approval.
- **AI in Manufacturing:** Ways AI speeds up operations, reduces downtime, and boosts quality.

(Pro tip: Read these with your team. Pick one idea each and share it on your next Monday stand-up to spark fresh thinking.)



Community & Culture:

Team Activities & Sports

We played games like cricket, did scavenger hunts, solved puzzles, and even had paper dance contests! A special team lunch with our CEO brought laughs and brought everyone closer.

At Qualityze, we build our culture in these moments—by learning, celebrating, and connecting as one team.

Learning Together

We held lots of training sessions, from communication skills to cybersecurity, ISO standards, and problem solving. No matter if it was online or in person, these sessions helped everyone learn new things to use at work and grow in their careers.



CSR Initiatives in India

For Qualityze, Corporate Social Responsibility (CSR) isn't just an initiative; it's a direct means of giving back to society and uplifting the communities where we operate. That commitment was recently brought to life in India, where we focused our efforts on providing essential support to children and the elderly.

Our team was on the ground, delivering comprehensive care that went beyond simple donations. At a local orphanage, we provided essential food and necessities for all residents, alongside educational supplies. More importantly, we spent time facilitating engaging games and directly mentoring the children, connecting with them one-on-one to explore and encourage their individual talents.

We extended our outreach to an old age home. We engaged with the elders, providing essential support that included food supplies, necessities, clothing, hearing aids, and blind sticks. Moreover, we spent significant quality time with them, sitting down to share conversations and ensure everyone felt valued, supported, and truly seen.

Through this deeply personal and focused engagement, Qualityze is proud to be fulfilling its responsibility to foster positive, tangible change in community welfare.

Trivia Answer:

The correct answer to our FDA quiz: B) Form 483 — This form lists inspectional observations after an FDA inspection.

Make Q4 Your “No-Panic Audits” Quarter

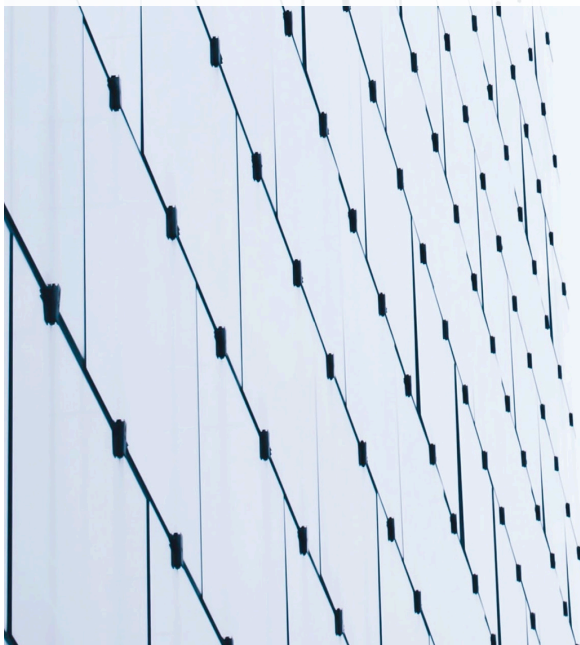
Ready to get ahead? Want to try out the 16.10 AI agents early? Need a rundown of Q3’s patches? Or just want a sanity check on your audit prep? We’re here for you.

- Request a Live Demo
- Talk to Support
- Reply to this email (we read every note!)

Thanks for being part of the Qualityze community and helping us build a future where quality really is a reflex, not just a checkbox.

— Team Qualityze

For more info or questions: info@qualityze.com



**Transform Your QMS Into
Quality Decision Making Engine**